



NEW CONFERENCE DATES

August 1-4, 2021

Frequently Asked Questions

I never cancelled my previous registration, am I still registered?

Yes; you are still registered, simple as that.

What if I am not sure if my reservation was cancelled or not?

We know it has been a long time since April 2020 so we are going to be sending everyone a confirmation email if you are still registered. If you still have questions or are unsure please send us an email at connect@almswater.com and we will confirm for you.

What if things change again or I am not allowed to travel, can I receive a refund?

Yes, of course, refunds will be issued upon request to connect@almswater.com if anything changes with our conference.

Do I need to make my hotel reservations again?

Yes; you will need to reserve your hotel room again as those were cancelled regardless of registration. Links will be posted to the webpage at www.almswater.com when they are available

When is the deadline to make my hotel reservation?

Your hotel reservation will need to be made by June 30, 2021, to ensure you receive the discounted pricing set up through the conference. Hotel links are available on the conference website at www.almswater.com



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American Water Works Association



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